Overview:
Gain the knowledge and skills you need to help shape the future of your organization. Explore various tools for understanding and facilitating change, and strategies for managing and shaping change. Discover the endless possibilities to exercise true leadership.

Who Should Attend?
Supervisors, managers, branch chiefs, division heads, team leaders and professionals in influential positions.

Learning Outcomes:
- Assess your leadership role in the continuing change process
- Prepare your organization for improved performance by exercising your skills as a confident change agent
- Plan and implement organization change initiatives strategically and systematically
- Develop strategies to support both near- and long-term plans for achieving required organizational change
- Identify priorities and opportunities for your individual development

Outline:

Day one
- Introduction and expectations
- Building a learning community
- Effective leadership characteristics and personality qualities required to support them
- Big picture with Margaret Wheatley
- Systems thinking
- Leading change assessment
- Change models integration
- Readings: Harvard Business Review articles

Day two
- Key learnings review
- Emotional Intelligence and its impact on personal and organization change
- Change dynamics
- Building your own change model
- Reading: Harvard Business case study

Day three
- Key learnings review
- Drucker and Senge: Leading in a Time of Change
- Tools for understanding and facilitating change
- Case study preparation and presentation. Please note that the presentations of the case study are scheduled to take place during the evening up to 8:00 p.m.

Day four
- Key learnings review
- Appreciative Inquiry
- Film case study

Day five
- Key learnings review
- Action planning

Course Details
- CODE: MGMT7201D
- TYPE: Classroom-Day
- LENGTH: 5 Day(s)
- CREDIT: 3 CEU